

CENTRAL AREA COUNCIL
Performance Management Report
2018/2019

Quarter 4
January-March 2019

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2017-2020



Ensuring the following principles are promoted and embedded in all that we do:



Contributing to the following Corporate Priorities and Outcomes:

<p>THRIVING & VIBRANT ECONOMY</p>	<p>PEOPLE ACHIEVING THEIR POTENTIAL</p>	<p>STRONG & RESILIENT COMMUNITIES</p>
<p>Outcomes:</p> <ul style="list-style-type: none"> 1: Create more and better jobs 2: Increase skills to get more people working 5: Create more and better housing 	<p>Outcomes:</p> <ul style="list-style-type: none"> 7: Reducing demand through improving access to early help 8: Children and adults are safe from harm 9: People are healthier, happier independent and active 	<p>Outcomes:</p> <ul style="list-style-type: none"> 10: People volunteering and contributing towards stronger communities 11: Protecting the borough for future generations

Table 1 below shows the Providers that are/have been delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council, from 1st April 2017.

Table 1:

	Service	Provider	Contract Value/length	Contract dates
Older People	Service to reduce loneliness and isolation in adults (50+) and older people	Royal Voluntary Service	1 year with option to extend for a further 1 year and again for a further 9 months, subject to annual review. £100,000 per annum Total cost: £275,000	+ 1 year agreed 1 st July 2017-1 st July 2019
Children & Young People	Building emotional resilience and well being in children and young people aged 8-14 years	Barnsley YMCA	1 year with an option to extend for a further 1 year and again for a further 1 year, subject to annual review £130,000 per annum Total Cost: £390,000	+1 year agreed To 1 st April 2019
Children & Young People	Building emotional resilience and well being in children and young people aged 8-14 years	Exodus The Youth Association YMCA BMBC TYS	15 months. Cost: £25,000 15 months. Cost: £11,000 15 months. Cost: £14,000 15 months. Cost: £20,000 +2 months. Cost: £10,676	1 st April 2017-30 th June 2018 Ends: 30 th August 2018
Clean & Green	Creating a cleaner and greener environment in partnership with local people	Twiggs Grounds Maintenance	1 year with an option to extend for 1 further year, subject to annual review. £85,000 per annum Total Cost: £170,000	Extension agreed to 31 st March 2019
Clean & Green	CONTRACT 2 – Providing an environmental enforcement service SLA with BMBC's Safer Communities Service to support/complement the contract above	Kingdom Security Ltd	1 year with an option to extend for 1 further year, and again for a further 1 year. £42,000 per annum Total Cost: £126,000 As above. £10,00 per annum Total cost £30,000	1 st April 2016-31 st March 2019
Clean & Green	Private Rented Housing Management and Enforcement SLA with Safer Communities Service	BMBC Service Level Agreement	1 year extension from 1 st April 2017 – 31 st March 2018 £76,175 per annum	SLA ended- 31 st March 2018
Clean & Green	Home Visiting Service	Homestart South Yorkshire	1 year extended contract from 1 st April 2017 – 31 st March 2018 + 6 months to 30/09/18 Cost: £21,600 + £12,000	Service ended 31 st May 2018

PART A - OVERVIEW OF PERFORMANCE – FROM 1ST APRIL 2017 – 31ST MARCH 2019

The following tables reflect the overview of performance of **all** Central Area Council contracted services and projects (as outlined in Table 1 above) from 1st April 2017 to 31st March 2019.

Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	1000	TBC
Total number of home visits made to older people	4510	TBC
% no. of older people reporting improvement in their health & wellbeing	95%	TBC

Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	994	1158
Total no. of different children and young people attending 3 or more sessions	344	477
Participants reporting increased resilience	N/A	N/A

Creating a cleaner & greener environment in partnership with local people

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered with local people	80	158
Number of FPN's for littering and dog fouling	-	1225
Number of private sector rented households engaged	-	784
No. of vulnerable households identified and engaged-3 or more contacts	-	296
No. of property inspections carried out	-	177

Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	6	6
No. of PT/sessional jobs created and recruited to	24	24
No. of apprentice placements created and recruited to	1	3
No. of work experience placements created and delivered	17	36
No. of local organisations/SME's supported	1	3
Local spend	84%	92.5%

Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of new adult volunteers engaged	133	248
Number of new young people engaged in volunteering	111	169
Number of new community groups established	0	0
Number of community groups supported	9	17

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

Royal Voluntary Service

	RAG
Older People	Satisfactory quarterly monitoring report and contract management meeting. 
	Milestones achieved 
Growing the Economy	Outcome indicator targets met 
	Social value targets met 
Changing Relationship	Satisfactory spend and financial information 
	Overall satisfaction with delivery against contract 

A revised Quarter 4 Contract Management report was submitted in late April 2019, following the departure of the Service Manager on 10th April 2019, and the subsequent review/reconciliation of the local reporting data.

A contract management meeting was held on 1st May 2019 with Oliver Clark and Duncan McLeod from RVS, when anomalies in the data recorded locally and submitted, was discussed.

A full update about the above is provided as part of Agenda item 4 at today's meeting- Procurement and Financial Update report.

The varying RAG ratings in the table above reflect the situation previously outlined, with the red ratings given because of the anomalies in the local recording and reporting. The under achievement of a number of targets and the significant under achievement in relation to referral targets has also contributed to this red rating. It is however also acknowledged that over the 12 month period there has been over achievement relating to a number of the other indicator targets. For example, a total of 2719 home visits were made in 2018/19 against a target of 2347.

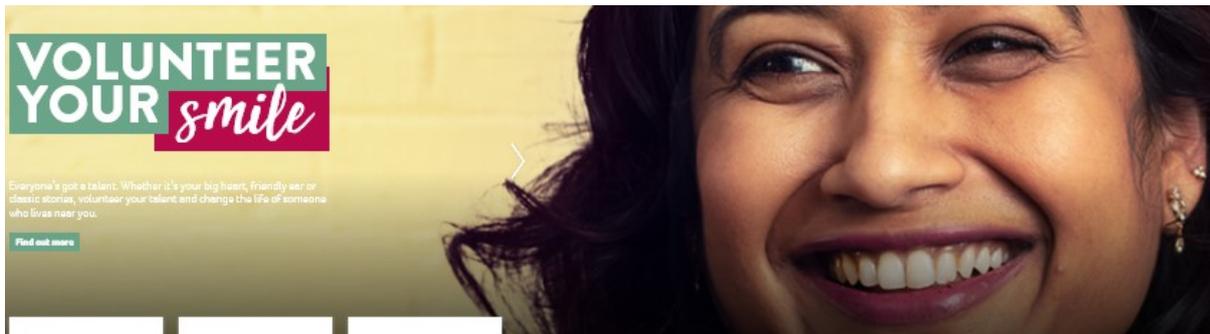
The amber rating for milestones achieved reflects that the Steering Group has not met since last year

All social value targets have been met with 30 new volunteers trained and deployed on the Project over the past 12 months.

A brief summary of the RVS contract progress during the period January to March 2019 is provided below:

In March Royal Voluntary Service launched our biggest recruitment drive in decades entitled “Step Forward”, calling on the British public to volunteer their skills and talents. While this is a national campaign Barnsley has been chosen as a priority area. The goal is to recruit more volunteers and to encourage more local people to enjoy the benefits of volunteering. Locally there has been a significant increase in marketing to attract new volunteers.

An example of the information that is on display locally can be seen below:



To the end of March we have received a marked increase in people enquiring about voluntary positions, all enquiries are currently being processed and an update as to the impact of the campaign will be reported in Quarter 1 of 2019/20.

The service has continued to support local event and campaigns within Quarter 4. Inclusion officers have been in attendance at three ‘Slipper Exchanges’ where they have been offering support, advice and guidance to the general public and other professionals. The exchanges attended were:

Lavender Court, Kendray

Worsbrough Common Community Centre, Worsborough

St Thomas’ Church Hall, Worsborough.

In addition to supporting the above events, staff and volunteers also held open sessions of Move it or Lose it!; a chair based exercise programme, at both Lavender Court and St Thomas’ Church Hall. The Move it or Lose it! strength and balance programme is unique in that all exercises are targeted at activities which help people to regain or maintain their independence - such as leg strengthening exercises which will help them get out of a chair or off a toilet or arm exercises which will help people wash/shower, get dressed and out of bed.

These sessions received positive feedback with approximately 25 member of the public engaging. Due to the positive feedback, it is the intent of Royal voluntary Service to introduce community based Move it or Lose it! classes in 2019/20.

Since 10th April 2019, Oliver Clark, Operations Manager has had day to day oversight of the service, supported by neighbouring Service managers.

Case Studies

Case Study 1 – Worsborough Ward

Mrs OF was referred to the service by a current Royal Voluntary Service Volunteer who knew her previously from a community group she used to attend.

Mrs OF has a diagnosis of Dementia and over the past months her condition has worsened to the degree that she is no longer able to attend groups and activities that she previously did. In recent months her Son who was living with her had passed away. Mrs OF has a daughter but not living nearby, she visits 2 days a week. At all other times Mrs OF is alone. Due to these circumstances Mrs OF was feeling very lonely and isolated.

As part of the initial support plan it was agreed that an Inclusion Officer would work on increasing Mrs OF confidence by accompanying her on small walks and outings. Over several visits the outings and walks increased in length, benefiting Mrs OF by increasing her strength and mobility. With Mrs OF's confidence on the rise the Inclusion Officer introduced her to a number of existing community groups in her local area.

Mrs OF now leaves the house on a weekly basis, attending a local community coffee morning at the church hall. Mrs OF has increased in confidence and has made connections with the local community, extending her friendship group and reducing her loneliness.

Case Study 2 – Kingstone Ward

Mr EH initially accessed the service following a referral from local Health professionals.

An initial assessment expressed that Mr EH required continuing support in managing his day to day affairs. Mr EH is unable to read or write and at 72yrs didn't wish to undertake measures to improve his literacy. Upon initial engagement Mr EH was in poor health due to missing a number of medical appointments, he lives with a long term health condition of COPD, he was also anxious over lots of correspondence that he was unable to deal with.

Over the course of Mr EH's engagement with the service a number of practical solutions have been facilitated to ease some of the pressures he faces i.e. An Inclusion Officer arranged for him to have a smart electricity meter installed as Mr EH was unable to read the correspondence from the utility company when they requested meter readings.

Through engagement with the service Mr EH has learnt to recognise simple words and phrases and these agreed phrases are used weekly by an Inclusion Officer to remind him of pending appointments. In addition, an agreement has been sought with a neighbour who volunteers to take Mr EH to various appointments as and when required, this transport requirements is facilitated by the Inclusion Officer who liaises with both parties.

Through the work of the Inclusion Officer Mr EH's health has improved, most notably as he is no longer missing medical appointments. He is also less anxious as he has a solution to read and deal with correspondence on a weekly basis.

Mr EH will continue to receive support on a weekly basis for as long as is required. The main aim moving forwards is to match him to a local community volunteer for this support to be facilitated closer to home.

Case Study 3 – Dodworth Ward

The service was working independently with two clients who both had a diagnosis of Dementia.

Mrs M lives in Dodworth and Mrs H lives in Central area. Both ladies are widowed and often feel isolated and lonely. Neither can go out alone as transport is an issue, they both have paid carers assisting with daily living tasks.

Independently with both clients an Inclusion Officer undertook a support planning session, looking at the individuals past interests, their desired outcomes from the service and their unmet needs. Both clients described being lonely and isolated and both had a desire to form new friendships and pick up old leisure activities.

Both clients detailed a previous interest in dance and the Inclusion Officer introduced them to an afternoon tea dance at the Astoria Centre.

Independently, a transport solution was devised to assist both clients in getting to and from the group.

At the tea dance, the Inclusion Officer introduced the clients to one another whilst ensuring client confidentiality. Throughout the course of the afternoon both ladies took pleasure in listening to the songs and watching others dance. Through conversation it transpired that both ladies shared commonality in the past; honeymoons to the same location and dancing at the same venues.

The families of both Mrs M and Mrs H made contact with the service to thank the Inclusion Officer for the support offered. They stated that their respective mothers' were very grateful of the introduction and that the reminiscence had had an impact on their dialogue, remarking that the conversation was "flowing"

Mrs M and Mrs H have made arrangements for April 2019 to meet again and to attend the afternoon tea and dance at the Astoria Centre.

Client Feedback

"I think the R V S do a fantastic job looking after the elderly and infirm, my mum and us as a family would have been really stuck without the help, taking her to hospital appointments, we appreciate everything you do to help my mum and she looks forward to your visits, thank you so much"

"I am very grateful for all the help given to my Nan. I really think she benefits from getting a regular visitor who isn't family as it cheers her up. I cannot thank you enough for all the time and effort you put into Nan and it really is very appreciated"

"Pearl really looked forward to your visits and really appreciated the help you gave her with her numerous problems. She regrettably continues to deteriorate but still puts on a happy front. Thanks for your help with her"

"It is absolute brilliant I would be lost without your visits look forward to. Seeing you I been lost with you not coming no one to talk to recommend you to anyone"

Barnsley YMCA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The YMCA contract to deliver a service that builds emotional resilience and wellbeing in children and young people aged 8-14 years, completed its second year of delivery on 31st March 2019.

A comprehensive monitoring report for the quarter (January to March 2019) was submitted by YMCA on 10th April 2019. The subsequent contract management meeting took place on 16th April 2019.

The table above demonstrates that the YMCA have either met or exceeded all of their milestones and targets during this period with the after school and twilight sessions maintaining an average of 14-16 participants, and the youth clubs averaging 20 participants per session.

124 sessions in total have been delivered during this quarter across Central Council area with 44 new children participating. There have been a total of 1524 attendances during this period including a range of activities and sessions that took place during the February half-term holiday.

2 sessions have been delivered each week in every ward throughout this period, in addition to holiday provision.

The following is a breakdown of the children/ young people who have engaged with the service during this period:

Age:	Participants
8 & 9	22%
10 & 11	39%
12, 13 & 14	39%

Gender	Participants
Male	38%
Female	62%

Ethnic Group	%
White English	79.24%
Other White background	6.92%
White and Black Caribbean	1.19%
White and Black African	1.43%
White and Asian	2.15%
Indian	1.19%
Pakistani	0.95%
Chinese	2.15%
Other Asian Background	0.95%
Black African	0.72%
Other Black background	0.72%
Gypsy/Romany/Irish Traveller	0.72%
Other ethnic group	1.67%

Disability Reported	39
Significant Health Needs	14

A brief summary of the YMCA contract progress during the period January to March 2019 is provided below:

The project continues to support those who have low self-esteem, lack confidence, are vulnerable and struggle to socialise, some who have been bullied, have behavioural issues, family difficulties, are in the care system and who are experiencing changes in circumstances and deprivation. The project is also, in the majority of sessions, supporting participants who have mild to moderate disabilities and or additional needs. There continues to be a small number of children and young people mainly within the Central, Dodworth and Kingstone wards whose first language is not English. (Romanian, Chinese, Turkish, Lithuanian, Polish, and Indian)

The February half term activities were well attended by consistent participants, with good levels of participation across the wards. The activities came from consultation with the young people. Skating was a new activity for many of the participants and was a huge personal challenge for some. Visiting the Mining Museum is still a popular activity with young people.

During this quarter the participants have been involved in identifying goals and aspirations and adapting current evaluation models to review their experiences. This has been undertaken with the young people at Worsbrough and Bank End, holiday activity participants and the peer mentor group. The current evaluation records data information from all aspects of a young person's life, including those that it is a challenge for the project to have an impact on, such as school and home. This is one of the areas we intend to refine.

The inclusion of the recent data input shows a 38.6% increase in general wellbeing with the majority of participants evaluated reporting an increase in their emotional well-being and resilience since starting with the project. In youth provision a 35% overall increase is showing whilst participants in after school clubs show an increase of 28%.

The Bank End Music Project showed a consistent increase in the participant's aspirations about being brave, fearless and confident which clearly relate to the areas belonging, learning, coping and core self from the resilience framework. The narrative feedback from young people highlights the sense of personal achievement and pride this project has facilitated.

The overall Evaluation results can be seen in the 2 tables below:

Evaluation Model	% increase
Overall wellbeing increase	38.60%
Central	32.87%
Worsbrough	34.74%
Kingstone	35.27%
Dodworth	37.49%
Stairfoot	29%
Youth Clubs	35.65%
After School Clubs	28.25%

Worsbrough Bank End Youth Club Music Project Evaluation	
I want to be fearless	64%
I want to be confident	80%
I want to be happy	42%
I want to be brave	93%
I want to have dreams	63%
I want to be myself	27%
I want to have real friends	27%
Music Skills	37%

Case Studies

The case studies included in the Q4 report reflect the exciting and inspiring work that is happening within the project and show a participant's personal experience and development within the project and also the professional development and further opportunities for staff involved in the project. The case studies demonstrate the projects contribution to building emotional resilience and wellbeing in children and young people aged 8 -14. This continues to be achieved through consistent positive relationships with trusted adults, offering a safe environment for children and young people, providing positive opportunities and experiences to raise aspirations and in turn build confidence and self-esteem.

Through a range of support models and referral to additional services both within the YMCA and with external agencies, the project continues to develop and provide continued support to children and young people accessing the project.

One of the case studies submitted is included below:

Kendray & Worsbrough Family Centre- Music Project

The team continues to deliver a regular twilight session at Kendray & Worsbrough Family Centre (formerly Sunnybank) which has run since the project began. The children and young people attending the session are from the Bank End area and range from year 5 and 6 students who attend the local primary school and year 7 and 8 students who attend Barnsley Academy.

The group have really engaged with the staff and the activities provided. The team has offered a variety of different activities from cook and eat sessions to arts and crafts and trips during the school holidays. The activities the staff have run have come from consultation with the young people and there has been a positive response from the children and young people who have participated.

The group began working on the music project after consultation during the October half term activities. The group worked with Corey Sills, a student in the final year of his Music Technology degree, and the YMCA staff to create their own piece of music. They also produced a music video and a short video showing footage of their journey throughout the project. As well as providing new and exciting experiences and opportunities for the young people working on the project it allowed them to develop core self, learn new skills and build their confidence and self-esteem and create a real feeling of belonging.

When the young people initially began the project one girl Tyler expressed that she loved to sing but was afraid of getting it wrong or failing so wouldn't sing in front of others. The project gave her the chance to overcome this fear and supported by the staff and others in the group she was able to sing lots of the vocals on the track. She also sang the lead vocals on a track that the group recorded during their visit to the recording studios at Barnsley College.

When evaluating the project with Tyler she shared her feelings about the process expressing ***"I am more confident in myself I believe I can do whatever I put my mind to. I have learnt that being unique and being myself makes everyone a lot***

happier.” When asked what difference has the project made to you? She answered ***“The project has made me realise that I am special and I can do it.”***

As well as discussing how the project had helped her become more confident, she shared with lots of pride that the track they had recorded was played at the awards ceremony and that she received lots of compliments. As well as growing in confidence and self-belief during the process Tyler has grown as a role model and an inspiration to her peers, supporting the younger members of the group and becoming a Peer Supporter a role which has seen her become more responsible and has raised her aspirations. It has also given her the opportunity to be involved in more positive activities which has resulted in her making better choices.



Kingdom Security



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The quarterly report (January to March 2019) was submitted by Kingdom on 22nd March 2019 and the contract monitoring/management meeting took place on 29th March 2019. This represents the last report for the Kingdom contract, as a new provider will commence on 1st April 2019.

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued, it can be reported that during the period January to March 2019, there were 29 FPN's issued. Out of this number, 14 were for littering and 15 for dog fouling.

1,225 FPN's for littering and dog fouling have been issued since this service commenced on 1st April 2017.

As previously requested, the following table provides a breakdown of all FPN's issued by Ward during 2018/19:

Central Ward	212
Dodworth Ward	15
Kingstone Ward	78
Stairfoot Ward	178
Worsbrough Ward	80

Targetted littering operations have continued to take place across the Central area with a particular focus during this quarter in Worsbrough (see case study below).

A targeted campaign has also been undertaken in Yews Lane, Kendray, resulting in 5 FPN's for littering and 6 for dog fouling being issued.

Prosecutions continue for littering & dog fouling, with a 99% success rate at court

Case study – Oakdale Road/Worsbrough Dale Park

Although this area is on our daily patrol basis, and numerous FPN'S for littering and dog fouling have been issued in this location in the past, it seems that Oakdale Road has again become a hot spot for littering and dog fouling.

Kingdom's officers have engaged directly with the public and some useful information has been supplied by local residents for further investigation and directed patrols, which continue on an ongoing basis.

Our officers placed stickers and signage in the area. The feedback has been good and 1 Fixed Penalty Notice for Dog Fouling was issued recently. Patrols in the area are continuing.



Twiggs Ground Maintenance



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for January to March 2019 was submitted by Twiggs on 3rd April 2019, and the subsequent contract management meeting took place on 12th April 2019.

The table above demonstrates that Twiggs have either met or exceeded all of their targets during this period.

Twiggs have continued to identify areas for improvement in each of the five wards, along with following the specific highlighted areas for litter picking etc. from the Service Level Agreement's. During this period 120 additional pieces of work have been undertaken by Twiggs, (see examples below).

In addition to this, 15 Twiggs led social action projects have been delivered across the Central Council area, with a total of 23 new adult & young volunteers engaged (see examples below).

Twiggs have acted upon and completed all jobs requested promptly and to a high standard, and excellent feedback continues to be received on the ground.

Twiggs continue to develop new partnerships with local groups and businesses, many of whom are now offering their support and resources to local activities and clean up days etc.

Examples of added value work:

Monday 14th January 2019 - Thoresby Avenue footpath, Central Ward

Activities Included: Working to cut back the brambles to give easier access to local people. We cleared all of the visible litter from the area, along with piles of fly tipping put together and reported for collection.



Thursday 24th January 2019 – William Street, Worsbrough

Activities Included: Clearing the litter and cutting the grass. We removed 1 large sack of litter



Examples of Twiggs Supported Projects:

Saturday 23rd March 2019

Supporting the Central Area Team (Great British Spring Clean 551 Event)

Activities Included: Working Saturday morning with members from the Central Area Team, local members of the community, a number of community groups, Councillors, and our TWIGGS Management and Clean and Green Team supporting.

We liaised with the Central Team to organize waste pick up points for our team to drive and collect the waste large sacks, enabling volunteers to continue their mission removing as much litter as possible. 155 large sacks of litter were collected and left for collection by Barnsley Council Neighbourhood Services Team later that day.

We took the opportunity to network with many people involved in the event and discuss any other works/ projects which our team can support/ assist in.



Great British Spring Clean
551 Event
Saturday 23rd March 2019, 10.00am - 12.00noon

- 5 Starting Points
- 5 Litter-picking Routes
- 1 End Meeting Point

(At Bluebell Bank Play Area, Off Upper Sheffield Road)

Meet the Mayor of Barnsley & enjoy a breakfast sandwich

To join the 5 51 Event, please turn up to one of the following meeting points at 10.00am on 23rd March 2019:

- Maltas Court, Monk Springs, Bank End
- Ward Green Baptist Church, Vernon Road, Ward Green
- Yews Lane Kendray/Thornton Road Junction
- Worsbrough Common Community Centre, Warren Quarry Lane
- Cemetery Gates, Cemetery Road

Central Area Council | Love where you Live | KEEP BRITAIN TIDY.
For more information call the Central Area Team on 01226 772069
22 MARCH - 23 APRIL 2019 #GBSpringClean



Examples of Twiggs Led Projects:

Monday 4th February 2019 – Footpath which links Pontefract Road to Oaks Lane, Stairfoot

Activities Included: Working together to clear 10 large sacks of litter, scrape away the moss. We also piled up the fly tipping ready for collection and reported it to Barnsley Council services. Together we made the footpath safer and more inviting for pedestrians.

There was a later report that waste had been left behind by the team, however following investigation it seems the fly tipping team had not removed everything in the visit they made, and other waste had since been dumped there. We worked with the Central area team help resolve the issue with BMBC services.

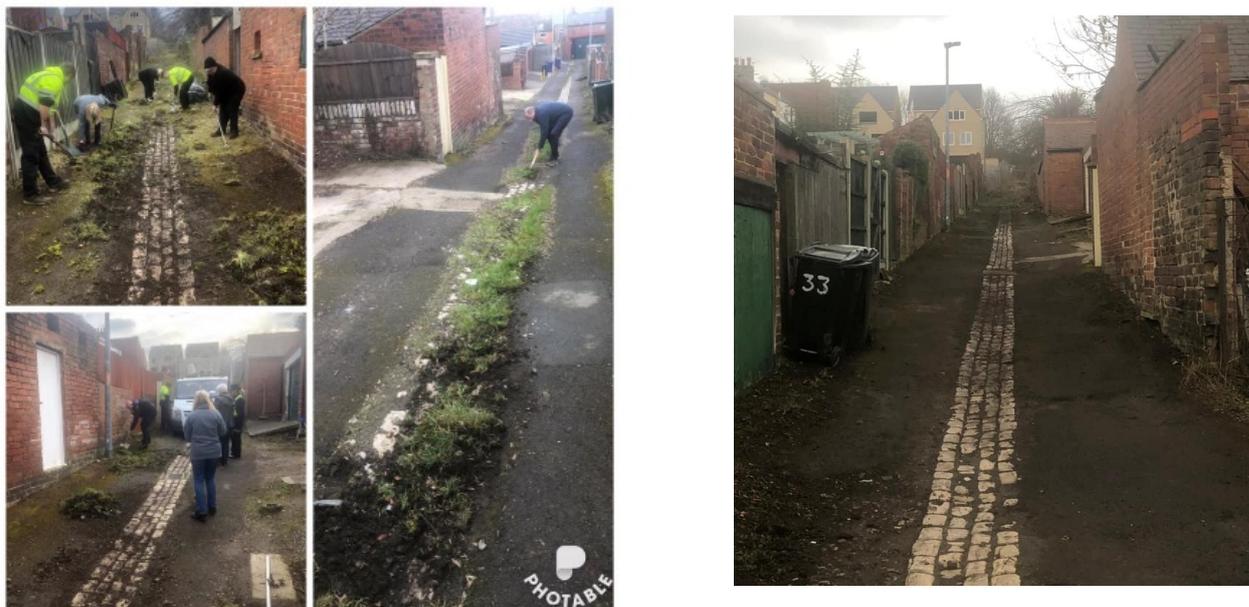


Number of Adult Volunteers - 5

Total Volunteer Hours - 10

Wednesday 20th February 2019 – Tower Street/ West View backings event, Kingstone

Activities Included: Working with 11 volunteers, clearing the litter, moss and removing weeds.



Number of Adult Volunteers – 11

Number of New Adult Volunteers – 8

Total Volunteer Hours - 22

Saturday 23rd February 2019 – Footpath Adjacent to Cazbar Food Van, Dodworth

Activities Included: Working with Dodworth Community Group members to clear the litter along the footpath just off from Cazbars Café, we also ventured further out to clear the litter along the surrounding streets. 16 large sacks of litter were collected and removed.



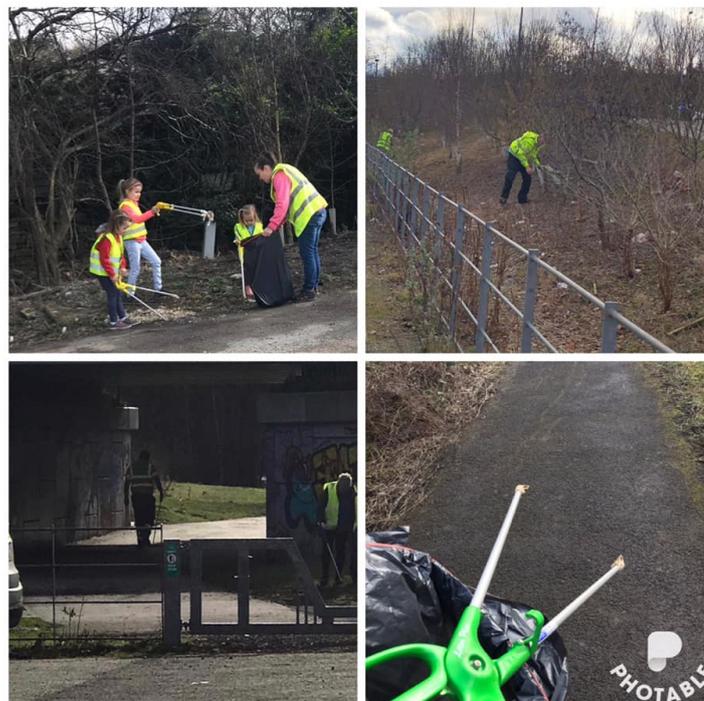
Number of Adult Volunteers - 6

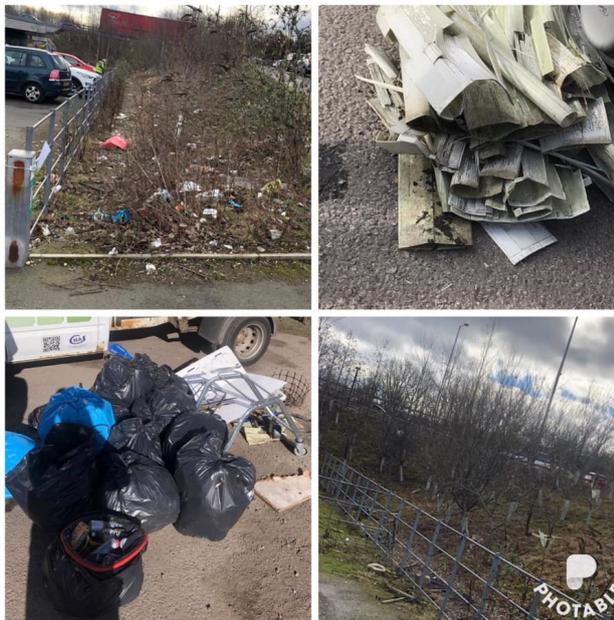
Total Volunteer Hours - 12

Saturday 2nd March 2019 – Old Tannery Road car park, Central

Activities Included: Working with various new volunteers around the car park and onto Dearne Valley Park, clearing the litter. There are lots of left over tree stakes in this area, we are in talks with the local councilors as to who is responsible for these.

The following week, our team returned to the area to cut back the overhanging branches which were preventing access to the area for pedestrians when the gate is closed.





Number of Volunteers - 7

Total Volunteer Hours – 14

Saturday 9th March 2019 – Edmunds Road, Worsbrough

Working with Green Fingred Worsbrough Wanderers

Supported by The Boatsmans Rest Pub (providing refreshments for any volunteers who attend)

Activities Included: Working with members of Green Fingred Worsbrough Wanderers focusing on the picnic area at Edmunds Road TPT. We removed a bench which kept getting set alight and caused a danger, we cleared back the hedges so that local residents can see the area more clearly.



Number of Adult Volunteers - 2

Total Volunteer Hours - 6

TARGETED HOUSEHOLD FLYTIPPING – SLA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

The first formal monitoring report for this SLA will be submitted in early July 2019 as further work is required on the Key Performance Indicators and associated targets for this intervention. The information will be included in the Central Area Council 2019/20 Quarter 1 Performance Management Report to be considered at the Central Area Council meeting in September 2019.

It can be reported however that significant work has been undertaken across the 6 agreed targeted hot spot areas. Work has also taken place in a number of private rented properties in Worsbrough.

The following statistics have been reported for the period January-March 2020 but do not fully reflect the volume and impact of the work undertaken to date:

Total no. of incidents recorded on pin on the map : 118

Total no. of incidents recorded on Civica: 28

No. of warning letters issued in relation to household flytipping: 1787

No. of duty of care letters issued: 60

SUPPORT FOR NEW TENANTS IN PRIVATE RENTED HOUSING – SLA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

Due to staff sickness the first formal monitoring report for this SLA will be submitted in early July 2019. It will be included in the Central Area Council 2019/20 Quarter 1 Performance Management Report to be considered at the Central Area Council meeting in September 2019.

FAMILY LIVES



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

Given the delays with recruitment, a revised contract start date of 1st April 2019 has been agreed.

The first formal monitoring report for this service for the period 1st April-30th June 2019 (Quarter 1 2019/20), will be submitted in July 2019, and included in the Central Area Council 2019/2020 Quarter 1 Report.

PART C: OVERVIEW OF PERFORMANCE – 1ST APRIL 2014 TO 31ST MARCH 2017

Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	900	938
Total number of home visits made to older people	5340	5344
% no. of older people reporting improvement in their health & wellbeing	95%	98%

Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	1984	2123
Total no. of different children and young people attending 3 or more sessions	-	746
Total no. of children and young people achieving accreditation	158	333

Creating a cleaner & greener environment

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered	93	106
Number of FPN's for littering and dog fouling	n/a	2270
Number of environmental SLA's delivered	25	25
Number of private sector rented households engaged	-	1841
No. of vulnerable households identified and engaged-3 or more contacts	-	743
No. of property inspections carried out	-	153

Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	13.5	13.5
No. of PT/sessional jobs created and recruited to	28	35
No. of apprentice placements created and recruited to	7	7
No. of work experience placements created and delivered	42	58
No. of local organisations/SME's supported	5	10
Local spend	83%	90%

Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of adult volunteers engaged	157	336
Number of young people engaged in volunteering	157	346
Number of new community groups established	4	9
Number of community groups supported	8	35